Instructions for Fingerprinting
Tennessee Applicant Processing Services

Follow the simple steps outlined below to complete the fingerprinting process:

2. If you do not have access to the internet, you may call toll-free at (855) 226-2937 to schedule an appointment. If you call, you will be asked the following questions instead of completing these steps yourself.
3. Click Online Scheduling and choose the language you wish to use for scheduling (English or Spanish).
4. Enter your First and Last name and click “go”.
5. Choose the Department of Human Services from the drop down menu.
6. Choose Child-Related Workers (of TNDHS).
7. Enter the provider ID **621579024**, Provider Suffix **000**, DHS start date, and County of Residence click enter an “go”.
8. Select the location where you want to be fingerprinted. You may choose a region of the state, click on the map, or enter a zip code to get a list of locations in a specific area. Press “go”.
9. Click on the words “Click to schedule” across from location you want, under the day you wish to be fingerprinted. If you want a date further in the future, click the “Next Week>>” link to display more dates. Once you select the location/date combination, select the time for your appointment, and click “go”.
10. Complete the demographic information page. Required fields are indicated by a red asterisk (*). When complete “Send Information”.
11. You are not required to pay for fingerprinting.
12. Print your conformation page.
13. Bring approved identification documents to your appointment. These approved document options are identified on your conformation of your appointment.
14. Arrive at the facility at your appointed date and time.
15. The enrollment officer at the site will check your ID, verify your information, verify or collect payment, capture your fingerprints, and submit your data. This normally takes less than five minutes.
16. You will receive a signed receipt at the end of your fingerprinting session, which can be provided, to your agency for proof of fingerprinting session, which can be provided, to your agency for proof of fingerprinting, if needed.
17. All results will be processed and delivered to your employing or licensing agency for processing by TBI. L-1 is never in possession of criminal record data results.